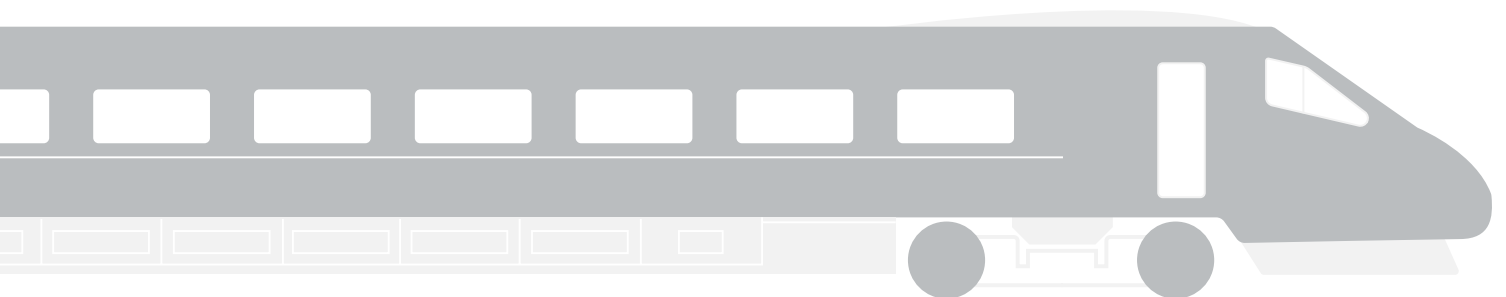


**TRAINOSE aiming to the best customer service, launches a new era of travel with ETR trains, offering additional daily itineraries and ensuring greater comfort and luxury on the route Athens - Thessaloniki - Athens.**

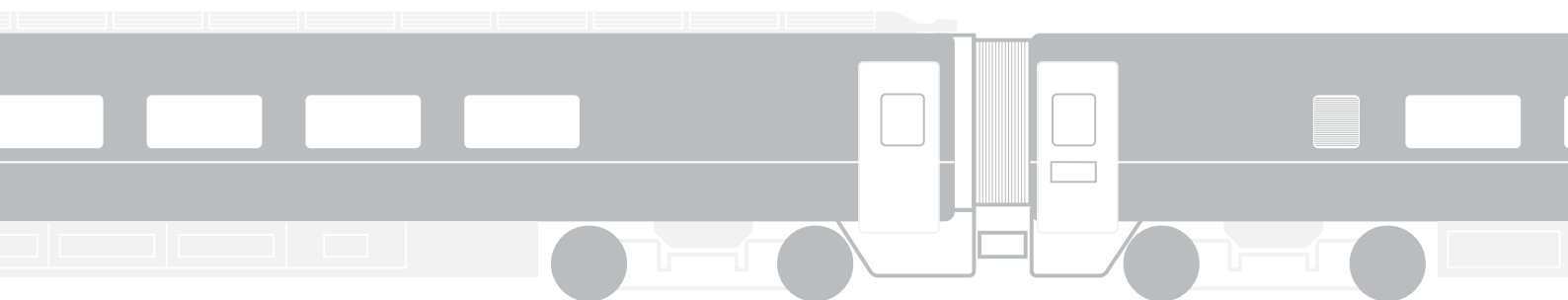


# Services in ETR Trains

- **Restaurant - Bar:** Services are provided in the upgraded area of the ETR train restaurant & in the rest of the train (at passenger seats) at regular intervals.
- **A Class:** For passengers with A Class tickets, complimentary offering of soft drinks / coffee, water and snacks at the passenger seat.
- **Lockers:** It is possible to store hand luggage in stations of Athens / Larissa / Thessaloniki.
- **People with Disabilities:** Special services for accessing stations and the ETR Trains are provided by specially trained staff
- **Information:** Regular updates announced on platforms and in the ETR trains.
- **Power supply:** Plugs inside ETR trains.
- **Pets:** Small sized pets are allowed to be transported in a cage with maximum dimensions 50x40x70. There is no possibility of transporting large dogs. Guide dogs are excluded.
- **COVID protection measures:** All protection measures are applied as provided by company regulations.

*Dedicated Customer Service Line for ETR Trains* **213 012 1010** (local charges)

*Hours of Operation* 8:00-20:00.



# Pricing policy

One-way regular ticket prices:

A Class -> 65 € Athens-Thessaloniki / 48.6 € Athens-Larissa / 25.4 € Thessaloniki-Larissa

B Class -> 55 € Athens-Thessaloniki / 41.5 € Athens-Larissa / 22.1 € Thessaloniki-Larissa

Discount Type	Discount Rate	Remarks
Child 0-4 years without seat, 100% discount is provided	100%	with seat, 50% discount is provided
Child 4-12	50%	
University students / Trainees DIEK	10%	applicable only in B Class
Young people 12-24 years old	10%	applicable only in B Class
Passengers over 65 years	10%	applicable only in B Class
Disabled (with a disability of more than 67%) and their escort where is required	10%	
Military & Civil General Staff, GES, GEN, GEA (permanent), Term Hoplites and Students Military Schools	10%	applicable only in B Class
Groups (over 6 people)	10%	
FIP Card Holder	50%	applicable only in B Class

#### Ticket Cancellation Policy

The general ticket cancellation policy applied by the company is maintained.

#### Compensation

In case of cancellation or delay of more than 60 minutes the passenger is reimbursed 100% according to the way the ticket is purchased.

#### Observations

Discounts are not additional. The passenger chooses the most advantageous one.

# Schedule

ETR trains depart and arrive at the Railway Station of Athens and the Railway Station of Thessaloniki, with intermediate stop at Railway Station of Larissa.

		ICityE	ICityE
		50	60
<b>ATHENS</b>	Departure	7:22	17:22
	Arrival	9:58	20:00
<b>LARISA</b>	Departure	10:00	20:02
<b>THESSALONIKI</b> <i>(Passenger Station)</i>	Arrival	11:20	21:21
		ICityE	ICityE
		51	61
<b>THESSALONIKI</b> <i>(Passenger Station)</i>	Departure	7:08	17:08
	Arrival	8:25	18:26
<b>LARISA</b>	Departure	8:27	18:28
<b>ATHENS</b>	Arrival	11:03	21:04

