



COOKIES POLICY

Scope of Cookies Policy

“TRAINOSE S.A. PASSENGER AND FREIGHT TRANSPORT SERVICES” (TRAINOSE), member of the FS Group, commits to the protection of your privacy while you navigate to our websites.

This Cookies Policy explains what are cookies and how they are used in the websites of TRAINOSE which are relevant to its activities (indicatively: www.trainose.gr, tickets.trainose.gr, ics.trainose.gr, cargo.trainose.gr, novelog.trainose.gr).

The Company’s full details are:

TRAINOSE S.A. PASSENGER AND FREIGHT TRANSPORT SERVICES

Postal address: 1-3 Karolou str.

E-mail address: dpo@trainose.gr

Contact number: 2130121600

This Policy provides information on the types of cookies used, the information we collect through them and how they are used by TRAINOSE when you visit its websites

Notion of cookies

A cookie is a small text file that a website saves on your computer or mobile device (phones, tablets, etc) when you visit a website. It enables the website to remember your actions and preferences (such as login, language, font size and other display preferences) over a period of time, so you don’t have to keep re-entering them whenever you come back to the site or browse from one page to another. Cookies help you navigate in a more user-friendly environment.

Cookies’ Types

There are two basic cookies’ categories:

- A. Temporary cookies (session cookies), which are erased once the browsing session is completed or/and after closing the browser.

- B. Persistent cookies, which remain to the browsing program for a determined period or until you erase them.

Use of cookies

This website has access and stores cookies, as well as related technologies to your computer.

We use cookies for many reasons:

A. Strictly Essential Cookies: The basic *cookies* are essential for the proper functionality of the website, they allow you to navigate and use its functionalities, as accessing safe locations. These cookies do not identify you. These cookies are necessary for the website's functionality and without them the use of the website would be unavailable.

B. Functional Cookies: These cookies allow the website to remember choices you make (such as your language) and provide enhanced features.

C. Advertising Cookies (third party): Information deriving through this cookies' technology and similar technology is shared with third parties in the framework of drafting targeted advertising messages that may be featured to the user during his navigation to third party websites. In addition, the relevant cookies' technology allows to measure the user's activity to the website that directed the user to our websites.

D. Analytics Cookies (Third party) and other technologies: These *cookies* collect details for the website's user and allow to improve its performance. These details help monitoring the website's performance, measuring the visitors, observing the means of accessing the website etc.

How to handle cookies

If you wish to de-activate the cookies, depending on their specific type, the website may not operate properly.

You can always adjust your Cookies and other technologies preferences, visiting the option "Cookies Settings" which is available at the relevant website.

You may always modify your choices in the browsing program to receive notifications regarding the use of cookies or reject the use of cookies. In that case, if you do not allow the use of cookies for certain services, you may not have further access to those. You may learn more information regarding the browsing program through the following links.

- [Internet Explorer](#)
- [Mozilla Firefox](#)
- [Google Chrome](#)
- [Safari](#)
- [Opera](#)
- [Adobe \(flashcookies\)](#)

For further information regarding the type of cookies, you may visit our website::

<http://www.allaboutcookies.org>.

Processing of Personal Data

To learn more for the processing of your personal data and for your rights, please visit the

[Privacy Policy](#) of our company.

Updates to the Cookies Policy

TRAINOSE may modify this Cookies Policy from times to times to ensure compliance with regulatory changes or to meet its operating needs and its legal obligations. Updated versions of the present Policy will be uploaded in this website of TRAINOSE with date indication so that the most recently updated version will be made available.

Review: August 2019